

# A BRIGHTER FUTURE



The Tauranga/Western Bay of Plenty Newsletter connecting Newcomers and their families to local Information and Service Providers for Settlement needs

## INSIDE THIS ISSUE:

from the SSNZ Co-ordinator – Christchurch connections – Lots to be thankful for amongst the rubble and trials. Upcoming events...	1
What's else is on...	2
Clipboard – Christchurch Settlers	3
Helpful services and web links (Safer communities preparations]	4



Carol Andersen  
Settlement Support Co-ordinator  
Tauranga/Western BOP region  
Ph 07 579 6532 or Mobile 027 578 9272  
Email: [ssnz@ymcaturanga.org.nz](mailto:ssnz@ymcaturanga.org.nz)  
Visit: [www.migrantsupport.org.nz](http://www.migrantsupport.org.nz)  
"Connecting Newcomers Locally"

## Tena koutou katoa - (Greetings to everyone)

All of our hearts and minds are with the people of Christchurch and those who have lost loved ones. The unbelievable devastation has had – and will for a long time to come – a catastrophic impact upon the population of Christchurch and all of New Zealand. The international community has also been affected by this crisis. An amazing response came from many different corners of the world to help in the rescue operations of Christchurch and New Zealand in this terribly dark hour.

Government ministries and Non government agencies responded immediately and progressively to get messages out in many different languages for emergency service phone numbers and other information which could assist with the variety of needs generated during this earthquake.

Both Settlement Support NZ and the YMCA have initiatives and workplace family in Christchurch, just as many of you will have. We share the huge concerns for our work mates and for friends and families who live there. Ours are all shaken but safe, and we trust your own colleagues and friends or family members are also safe.

## Kia kaha [Stand strong] Christchurch!

We owe it to our own families and workplace colleagues to learn some lessons from this natural disaster and become prepared for our own potential emergencies. We urge everyone to be prepared.

There are so many resources available. Take a look at <http://www.getthru.govt.nz/web/GetThru.nsf/web/BOWN-7GZTZF?OpenDocument>

## ABSOLUTELY NEW! – Who Lives in our Community?



**A lunchtime interlude in the city** – Bring your lunch and hear our guest “Neighbour” share insights of our first focus country - **Italy** For full details see next page.



**Sat 19 March – 12th Multicultural Festival - Opens at 10am** Entry \$5 for adults with children under 12 years.

At The Historic Village, 17th Ave, Tauranga. For further information, phone 07 571 6419. See musical and dance items on stage, crafts and international foods available and many service providers will be exhibiting for your reference. It is a fun day of multi-cultures.

**Mon 28 March – Relating Well In NZ 9-4.30pm.** A **FREE** One day workshop for newcomers to New Zealand – Register as soon as you can - see details on the next page...

**Thurs 31 March - MARAE VISIT – 9am – 2pm. Wairoa Marae, Bethlehem.** A bi-cultural learning day for Newcomers to discover Māori protocols, customs and understand the carvings within the Marae. Share a light meal for lunch and ending with a Question and Answer session. **Visit ...** <http://www.migrantsupport.org.nz/Marae%20Invitation.pdf>

**For ANY Further information about these and other upcoming forums, please contact...**

Carol Andersen Settlement Support Co-ordinator  
Ph: 07 579 6532  
Email: [ssnz@ymcaturanga.org.nz](mailto:ssnz@ymcaturanga.org.nz)  
Visit: <http://www.migrantsupport.org.nz/news.html>

# What else is on...



## LUNCHTIME INTERLUDE SERIES

*How well do you know your neighbour?  
Are you interested in learning more about  
your neighbour's culture, background and  
journey to New Zealand?*

Join us to explore a focus country where a guest "Neighbour" will share background information about their country, culture, customs and beliefs. Learn a greeting or two in their local language and hear about their personal account as they settle here, in their new home.

### During this lunchtime interlude...

- \* learn something new
- \* hear something different
- \* practice what you've learned

**Date:** Thursday 7 April 2011

**Time:** 12.10 pm – 12.50 pm

**Venue:** Holy Trinity Church hall in the city  
Lounge Rm 2  
215 Devonport Rd  
Tauranga

**Cost:** Almost nothing – bring your own lunch and give a gold coin koha (donation) for tea / coffee

**Focus country:** Italy

Please register with Carol Andersen,  
**Settlement Support NZ** Co-ordinator  
**Ph: 07 579 6532** or

**Email:** [ssnz@ymcaturanga.org.nz](mailto:ssnz@ymcaturanga.org.nz)

*My response will be to email you a "fact and notes" sheet to bring along with you or you can collect one on the day. We look forward to seeing you for our first city lunch time interlude!*

## Relationship Services *invites you* to **Relating WELL in New Zealand**

### A FREE one day course !!

- \* **MEET OTHERS** who are new to NZ
- \* Gain an **UNDERSTANDING** of NZ culture
- \* Extend your **NETWORKS** to get ahead quicker
- \* Learn how you can apply your **SKILLS** in NZ
- \* Set **GOALS** for the future

**9-4.30pm Monday 28th March 2011**  
**At the CCS Centre, 74 Fourteenth Ave Tauranga**



### IT'S EASY TO ENROL –

Phone Relationship Services 576-8392  
or email [tauranga@relationships.org.nz](mailto:tauranga@relationships.org.nz)

**This course is taught by two Tutors in English.**  
It is suitable for migrants who can understand spoken English, and who can explain themselves in simple English

Relationship Services  
Whakawhānaukatanga  
COUNSELLING AND EDUCATING



Department of Labour  
TE TARI MAHI





## Do you have family or friends in Christchurch?

### Settlement Support New Zealand - Earthquake response for New Migrants

In stressful situations like Christchurch's tragic earthquake, new migrants can find it really hard - they may not have the friends or family support that most of us automatically turn to.

Immigration New Zealand's Settlement Division has contacted all recent migrants in the Canterbury Region by email, sending key information about the Government Earthquake Help Line (0800 779 997) and advising them of the Settlement Support New Zealand (SSNZ) helpline for newcomers that we are providing for those who are uncertain about what to do or where to go.

This help line is available on 0800 776 948 (0800 SSNZ4U) and any email enquiries can be sent to [SettlementInformation@dol.govt.nz](mailto:SettlementInformation@dol.govt.nz). The SSNZ service provides support, advice and links to the services that new migrants need.

This service will be available from 7.00am - 10.00pm on weekdays and 10.00am - 5.00pm on weekend. This service is also available in other languages through using Language Line, which provides telephone phone assistance in 41 languages (currently between the hours of 9.00am - 6.00pm).

The factsheet [Immigration New Zealand Earthquake Advice for Migrants](#) has been prepared to support migrants with emergency information and contains a list of essential contacts.



### Being Aware Of Resettlement Needs –

Many people are currently migrating to our city and surrounding areas from Christchurch. Whether they be here temporarily or permanently, let's be mindful of their settlement or re-settlement needs. If you encounter any who might be wanting to become involved in the community in some way or needing some advice, please remember our services are about 'settlement' which certainly includes those who have relocated from Canterbury at this time. Some of our partners in the Settlement Network Support Group include:

Citizen's Advice Bureau	Ph: 578 1596
Volunteer Centre	Ph: 571 3714
Tauranga Regional Multi-cultural Council	Ph: 571 6419
English Language Partners	Ph: 577 6734
Relationship Services	Ph: 576-8392
Career Services	Ph: 929 7554
YMCA Tauranga	Ph: 578 9272

There are numerous services for many different needs and some of these are listed on the next page. These are just a few for starting point enquiries. This is simply awareness and a reminder if you're trying to think of how you can help another trying to find their way around what is available in our region.

There are the libraries, Sport BOP, The Information i-sites, and all the What's On pages in the newspapers to give us many ideas of how we might welcome fellow Kiwis and guests to

our lovely Western Bay of Plenty. Many folk simply need a smile  to feel welcomed. (smiley face images courtesy of <http://www.cyberqifs.com/faces/indexr1.html>)

# Helpful Services for Newcomers to NZ and Western Bay of Plenty



**For other "What's On" events in the region, please visit the websites below... for lots of activities for all the family...**

**Tourism BOP Events – Visit their website at:**  
<http://www.bayofplentynz.com>

**For Arts and Culture events – visit**  
[www.creativetauranga.org.nz](http://www.creativetauranga.org.nz)

**For other things to do, places to go, places to shop and eat, try this website**  
[www.bestoftauranga.com](http://www.bestoftauranga.com)

**For information about Te Puke and what's on, visit ...**  
<http://www.tepuke.co.nz/>  
**\*\*** [www.katikati.org.nz/](http://www.katikati.org.nz/)

**Look at the Community newspapers each week. They're really comprehensive and contain sections about "What's On" in the region**

**A great way to meet others – "City On It's Feet" is co-ordinated by Nicki Miller. There is a group to suit you – daytime, after work and even pram walkers!**

**Visit their website for lots more information**  
[www.cityonitsfeet.org.nz](http://www.cityonitsfeet.org.nz)  
**Or call them on 07 578 9610**

## **ATTENTION INTERNATIONAL WOMEN [March 2011]**

**IWG – International Women's Group** meets each month in Katikati – normally on 3<sup>rd</sup> Thursday of each month. If you live in or near Katikati and would like to join this group, contact Sylvia at 07 549 3432 or email: [sylvia.s@xtra.co.nz](mailto:sylvia.s@xtra.co.nz)

**WING – Women's International Network Group** meets each month, normally on the last Friday. Venues alter between Tauranga and Papamoa. Contact Ingrid Quartel via email [niekus99@xtra.co.nz](mailto:niekus99@xtra.co.nz) or Ph: **Settlement Support NZ – 07 579 6532**



## **Safer Communities –**

### **KEEPING CASH AND VALUABLES 'AT HOME'? PLEASE DON'T!**

The NZ Police advise those who store their cash and valuables at home for whatever reason,  
**PLEASE DON'T!**

It has come to the notice of the police in the western bay that there are cases where bank deposits are not used and homes are being broken into.

If you don't want to use a bank account the Police urge people to **ARRANGE A SAFETY DEPOSIT BOX AT A BANK NEAR YOU!** Store your valuables and cash at the bank! Visit the bank near you and have a talk to them and ask them to explain how this can work best for you.

SETTLEMENT SUPPORT ASKS THAT YOU **CIRCULATE THIS MESSAGE** TO NEW AND LONGER-TERM MIGRANTS IN BUSINESS WHOM YOU KNOW. *Carol Andersen*

SSNZ Contact Centre

YMCA Tauranga Phone: **07 579 6532**  
428 Devonport Road Mobile: **027 578 9272**  
TAURANGA Fax: 07 577 6475  
Email: [ssnz@ymcatauranga.org.nz](mailto:ssnz@ymcatauranga.org.nz)



For local settlement information, Visit:

[www.migrantsupport.org.nz](http://www.migrantsupport.org.nz)



**SETTLEMENT SUPPORT**  
NEW ZEALAND