

Intercultural Awareness Workshop

Date: Thursday 27 October 2011

Time: 9.00 am – 12.15 pm

12.15 – 1.00 Lunch break

1.00 pm – 3.30 pm

Morning tea and lunch provided

Cost: \$20 pp [subsidised fee]

Venue: **Tauranga Club Inc**
Level 5, 72 Devonport Rd, Tauranga

Facilitator: **Barbara Hill** – *Interpersonal Communications & Cross Cultural Facilitator trained & accredited by the Office of Ethnic Affairs [OEA] a division of the Department of Internal Affairs*



WHY CROSS CULTURAL AWARENESS?

Working, meeting, dealing, entertaining, negotiating and interacting with clients, colleagues or neighbours can be a minefield. Understanding and appreciating intercultural differences ultimately promotes clearer communication, breaks down barriers, builds trust, strengthens relationships and opens horizons and yields tangible results in terms of successful interactions.

WHO CAN BENEFIT FROM INTERCULTURAL TRAINING?

Staff working in sectors such as the frontline bank personnel, social welfare departmental staff, healthcare, school and child care staff and other public services need intercultural training in order to be aware of who their clients are and how to deal with them sensitively.

PLEASE REGISTER WITH THE SSNZ COORDINATOR:

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