

# A BRIGHTER FUTURE



SETTLEMENT SUPPORT  
NEW ZEALAND



*The Tauranga/Western Bay of Plenty Newsletter -Connecting Newcomers and their families to local Information and Service Providers for Settlement needs*

## INSIDE THIS ISSUE:

SSNZ Co-ordinator's communication – The SPA Update and how can we assist employers of newcomers to our region?	1
Next "Neighbours in Our Community" and next "Relating Well in NZ" seminar	2
Cultural Clipboard – Our Italian neighbours in our community	3
A few of the organisations we work with...	4



*Carol Andersen*  
Settlement Support Co-ordinator  
Tauranga/Western BOP region  
Ph 07 579 6532 or Mobile 027 578 9272  
Email: [ssnz@ymcatauranga.org.nz](mailto:ssnz@ymcatauranga.org.nz)  
Visit: [www.migrantsupport.org.nz](http://www.migrantsupport.org.nz)

*Connecting newcomers locally*

## **Tena koutou katoa** - (*Greetings to everyone*)

What is **SPA** you may well ask? This is a newly formed Immigration Group; **Settlement Protection, and Attraction** Division focusing on supporting employers to grow the economy. This Division is one of three newly configured operational divisions in the Immigration Group of the Department of Labour. Stephen Dunstan is the General Manager of this group named SPA. Stephen says that "Immigration's aim is to help source the skills and labour our country needs to grow, process people quickly through the visa system, and work with employers to settle them quickly and well and ensure that we retain their skills over the longer term."

At the local level Settlement Support NZ and their partners can be of enormous assistance to employers in the region to assist with their newcomer employees and their families' settlement. Page 4 in this newsletter indicates some of the services with whom we collaborate to provide information, services, connections, and networking opportunities for the families during the settlement phase of their adventure to prevent isolation.

Retention is a big issue for a company's flow of productivity and the continuity of economy. Many of our services are cost-free. so do take advantage of our service to enquire about what we might do to help your company or organisation.

Newsletter April 2011 Volume 5, Issue 9

It is important for newcomers to develop connections and NZ is a small country where networking is a vital ingredient to feeling 'at home'.

**Note:** Most people already living in New Zealand assume that anyone else would want to live here as well. However, the reality is that most skilled migrants often have a choice of countries where they can find work – some with better pay and conditions that are commonly found here. New Zealand is in a global competition for skills with other countries like Canada, USA and Australia.

Matt Hoskin is the Manager of the Migrant Attraction unit within the newly formed **SPA** group. Matt says "This means a central part of any strategy will include the on-going promotion of a national immigration brand that clearly and consistently communicates the New Zealand advantage, and positions the country as a preferred destination for migrants with skills and attributes that we need."

This work is supported by the immigration websites, [www.ssnz.govt.nz](http://www.ssnz.govt.nz), [www.newzealandnow.govt.nz](http://www.newzealandnow.govt.nz) and [www.investmentnow.govt.nz](http://www.investmentnow.govt.nz)

*Extracts here are sourced from the SPA DIVISION – SETTLEMENT, PROTECTION AND ATTRACTION Update – March 2011*

See a sample of service organisations who can be of assistance to you on **Page 4 of this newsletter.**

For any further information, please contact ...

*Carol Andersen*

Settlement Support Co-ordinator

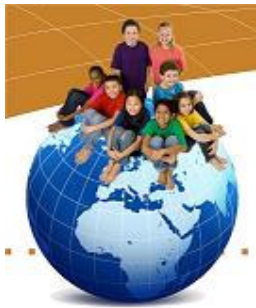
Ph: 07 579 6532

Email: [ssnz@ymcatauranga.org.nz](mailto:ssnz@ymcatauranga.org.nz)

Visit Web news and events at:

<http://www.migrantsupport.org.nz/news.html>

# What is coming up ...



*How well do you know your neighbour?  
Are you interested in learning more about your neighbour's culture, background and journey to New Zealand?*

## LUNCHTIME INTERLUDE SERIES

Join us to explore a focus country where a guest "Neighbour" will share background information about their country, culture, customs and beliefs. Learn a greeting or two in their local language and hear about their personal account as they settle here, in their new home.

### During this lunchtime interlude...

\* learn something new \* hear something different \*  
practice what you've learned

**Date:** Thursday 12 May 2011  
**Time:** 12 noon – 1.00 pm  
**Venue:** Holy Trinity Church hall in the city  
Lounge Rm 2  
215 Devonport Rd  
Tauranga  
**Cost:** Almost nothing – enjoy a German food samples and give a gold coin koha (donation) for tea / coffee  
**Focus country:** **Germany**

Please register with Carol Andersen, **Settlement Support NZ** Co-ordinator  
**Ph:** 07 579 6532 or  
**Email:** [ssnz@ymcatauranga.org.nz](mailto:ssnz@ymcatauranga.org.nz)

## Relationship Services invites you to Relating WELL in New Zealand

### A FREE one day course!!

- \* **MEET OTHERS** who are new to NZ
- \* Gain an **UNDERSTANDING** of NZ culture
- \* Extend your **NETWORKS** to get ahead quicker
- \* Learn how you can apply your **SKILLS** in NZ
- \* Set **GOALS** for the future

**9-4.30pm Wednesday 22 June 2011**

**Venue to be confirmed ...**



### IT'S EASY TO ENROL –

Phone Relationship Services 576-8392  
or email [tauranga@relationships.org.nz](mailto:tauranga@relationships.org.nz)

**This course is taught by two Tutors in English.**  
It is suitable for migrants who can understand spoken English, and who can explain themselves in simple English

Relationship Services  
Whakawhānaukatanga  
COUNSELLING AND EDUCATING



# CULTURAL CLIPBOARD

Our first “Neighbours in Our Community [NOC]” presentation focused upon **ITALY** earlier this month.



This was a fun and enlightening interlude to the work day on April 7 in the old hall lounge at Holy Trinity Tauranga. Raffaella and her mama Mirella are an entertaining pair of women born in Italy. Italy currently rates as the fifth most visited country in the world. Around 20 visitors joined the lunchtime interlude to learn a little more of these Italian neighbours in our midst as well as sharing a Māori waiata with our guest neighbours. Question time was an interesting exploration of day to day customs, food, fashion, and commerce, within this romantically portrayed country. Italian food conjures up images of family and friends crowding around a table sharing good food and wine, conversation, and laughter. Mirella is quick to point out that it's not all pasta and tomatoes, but many fresh foods and spices are used.

Both women agree that settling into a new country is made easier by making connections & being involved with the local community and what it has to offer.

Raffaella pursued craft interests and later involved herself with cultural and dance participation in Tauranga to enhance her settlement. When her parents arrived here 3 years later, Raffaella assisted them with the information they required to buy their own home and included both parents with the, then Ethnic Council activities. Mirella enjoys participating in the Women's International Network Group [WING] and many other local activities. Mirella and her husband enjoy cooking and sharing their own culture with neighbours and new friends. Arrivederci Raffaella and Mirella ...

<b>Capital :</b>	Rome	Roma <i>(home of the Pope)</i>
<b>Predominant Religion :</b>	Roman Catholic	
<b>Nationality :</b>	Italian	
<b>Population :</b>	58,742,000	
<b>Literacy percent:</b>	99%	
<b>Land Area :</b>	301,333 km <sup>2</sup> (116,345 sq miles)	
<b>Land Area for New Zealand as a comparison:</b>	268,021 km <sup>2</sup> (103,483 sq miles)	
<b>Currency :</b>	€ Euro	1 EURO = approx \$2.10 NZD
<b>Official Language :</b>	Italian	
<b>Handy words to know ...</b>		
<b>Hello</b>	Ciao or Buon giorno	
<b>How are you?</b>	Come state or Come stai	
<b>Thank you</b>	Grazie	
<b>Good Bye</b>	Ciao	
<b>see you next time</b>	Arrivederci	

Some interesting facts about Italy Include:

Italians are superstitious about the number '17' as we are about '13', but 13 people at the dinner table is considered a no-no. The number at the last supper!

The average Italian nuclear family is made up of five people.

"Viola a teatro" – "purple at the theatre." In medieval times the Catholic Church banned theatre for 40 days prior to Easter (priests wore/wear purple during this period). Out of respect for the then starving actors you don't wear purple to the theatre in Italy.

# Settlement Support in the Western Bay of Plenty



## A few of the organisations we work with...

- \* English Language Partners –
- \* Relationship Services –
- \* Volunteer WBOP –
- \* Citizen's Advice Bureau [CAB]
- \* WING [refer opposite page] –
- \* IWG [refer opposite page] -
- \* Career Services –
- \* Tauranga Regional Multicultural Council
- \* Newcomer's Network –
- \* BOP District Health Board –
- \* YMCA Tauranga –
- \* Department of Labour [RSE] –
- \* Inland Revenue Department –
- \* Work and Income –
- \* All Community and Resource Centres through out the Western Bay –
- \* Sport BOP –
- \* Plunket Society –
- \* Tauranga Budgeting –
- \* Various Social Agencies –
- \* Both the City and District Councils
- \* Community Police –
- \* NZ Transport Agency –
- \* Various churches who deliver free English conversational and network classes
- \* Chamber of Commerce
- \* Libraries
- \* Various Employment agencies
- \* Priority One Economic Development Office
- \* Various churches delivering Conversational English classes free or for a small resource fee for resources
- \* Registered Immigration Advisors - view the website at <http://www.iaa.govt.nz/> for local Registered advisors.

*All of the above organisations provide multi-services or functions – too many to list here. Some are predictive services while others can be prescribed to meet variable needs. Many of us are engaged in discussions services needed which we will address in time.*

## Sounds Right? English sounds...

If you or anyone you know believes they have difficulty being understood, [especially on the telephone] and you/or they don't feel confident to apply for the job you have the skills and qualifications for, we encourage you to register your interest in taking part in a series of classes to develop those "English sounds" you presently find difficult.

***This group will be a small [10 maximum] number delivered in a safe environment.***

To register your interest please contact

*Carol Andersen*

Settlement Support Co-ordinator

Ph: 07 579 6532

Email: [ssnz@ymcatauranga.org.nz](mailto:ssnz@ymcatauranga.org.nz)

Visit: <http://www.migrantsupport.org.nz/>

## ATTENTION INTERNATIONAL WOMEN [May 2011]

**IWG – International Women's Group** meets each month in Katikati – normally on 3<sup>rd</sup> Thursday of each month. If you live in or near Katikati and would like to join this group, contact Sylvia at 07 549 3432 or email her at [sylvia.s@xtra.co.nz](mailto:sylvia.s@xtra.co.nz)

**WING – Women's International Network Group** meets each month, normally on the last Friday. Venues alter between Tauranga and Papamoa.

Contact Ingrid Quartel via email [niekus99@xtra.co.nz](mailto:niekus99@xtra.co.nz) or  
Ph: **Settlement Support NZ – 07 579 6532**

SSNZ Contact Centre

c/- YMCA Tauranga Phone: **07 579 6532**

428 Devonport Road Mobile: **027 578 9272**

TAURANGA Fax: 07 577 6475

Email: [ssnz@ymcatauranga.org.nz](mailto:ssnz@ymcatauranga.org.nz)



**SETTLEMENT SUPPORT**  
NEW ZEALAND

For local settlement information, Visit:

[www.migrantsupport.org.nz](http://www.migrantsupport.org.nz)